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Remiseo  
All Son Staff

HGC POLICY LETTER OF 7 MARCH 1966  
Tech & Qual

HGC CURE (Continued)

Long after I thought the final findings were all in in the Nov-Dec 65 HGC Completion Slump, another really gross HGC error showed up.

Training of HGC auditors was shifted from Qual to Tech Div just before the fantastic down curve. This change was known and caused a heavy investigation of the HGC.

But this datum was not disclosed until later:

STAR-RATED CHECK OUTS ON INTERNES AND AUDITORS DESPITE EXPLICIT INSTRUCTIONS WERE DROPPED THE MOMENT THE TRANSFER FROM QUAL TO TECH OCCURRED.

The newer auditors began to audit with no real data.

Thus we find the SP discovered in that investigation had discovered a thorough way to depress a statistic - you didn't require check outs on processes.

This gives us another vital datum -

IF YOU DO NOT REQUIRE HGC AUDITORS AND INTERNES TO CHECK OUT STAR-RATED ON THEIR MATERIALS BEFORE THEY AUDIT HGC PCS THE COMPLETION STATISTIC WILL GO TO ZERO. It did at once.

I think lack of this one datum has been holding back all the statistics in any org that has not recovered.

Lack of star-rates on staff auditors and internes has been found to crash an HGC and deliver no service.

Remedy it at once on all staff auditors, internes and supervisors.

LRH:ml  
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